

General terms and conditions (GT&Cs) of ‚Schweizer Hütte‘

(Applicable to every hut which is a member of the ‚Schweizer Hütten‘ Hut Keepers’ Association and which employs these GT&Cs; hereinafter referred to as *Hut*.)



Reservation and cancellation

In high-mountain terrain, not everything can be planned for, and we understand the need to postpone or cancel. Nevertheless, it is up to the guest to inform the Hut of any delays, cancellations and route changes in good time.

- 1) Both written and verbal reservations are binding. They shall not come into force until confirmed by the Hut. The General Terms and Conditions of the Hut shall apply for every confirmed reservation.
- 2) Cancellations, changes to group sizes and reservations must be reported by the guest at the latest by 5.00pm of the day before the night booked. For groups with over a certain number of people specified by the Hut, any cancellation must be made by the time stipulated by the Hut.
- 3) Any changes/cancellations of the places booked which are not reported or are reported late, as well as no-shows without cancellation, are payable. The Hut is entitled to invoice the full amount for the board and lodging.

Identification obligation

- 4) Members' tariffs shall only be granted on presentation of a valid identity card, in accordance with the current list of reciprocal rights of the SAC / UIAA. (see Guidelines of the Swiss Alpine Club SAC, Item 4)
- 5) Special rates shall require presentation of the relevant valid legitimation (e.g. SAC tour leader, children and young adults, SAC huts pass, etc.)
- 6) Free overnight stays for mountain guides and trainee mountain guides shall only be granted on presentation of a valid IVBV identity card. (see Hut Regulations of the Swiss Alpine Club SAC, Item 5.6.5)

Prices and payment

- 7) All prices are stated in Swiss francs (CHF) and include statutory value-added tax (VAT).
- 8) Prices remain subject to change.
- 9) The Hut is entitled to demand a deposit.

Disclaimer

- 10) All written and verbal information (e.g. on route conditions, avalanche situation, route information, weather, etc.) is provided by the Hut with the best possible care and to the best of its knowledge. However, the managers of the Hut shall not assume any liability for it. All decisions regarding tours, routes, etc. shall be the responsibility of the guest. Any liability of the managers of the Hut for damages of any kind which may be suffered by the guest as a result of using this information and guidance shall be excluded.

*Brought into force by the Board of Trustees and the general meeting of ‚Schweizer Hütten‘
November 2009*